

## Intermedia Unite Mix & Match Plans

### IT'S NOT A ONE-SIZE-FITS-ALL WORLD

Our Unite Mix & Match plans offer businesses more value than ever before, with the ability to tailor communication plans according to the individual needs of your business.

#### FIND THE RIGHT PLAN FOR THE RIGHT USER

	UNITE EXPRESS	UNITE ESSENTIALS	UNITE PRO	UNITE ENTERPRISE
Mix & Match	✓	✓	✓	✓
Free Device		✓	✓	✓
Number of Concurrent Endpoints	1 Phone Plus apps	1 Phone Plus Apps	5	5
Unite Desktop App	✓	✓	✓	✓
Unite Mobile App	✓	✓	✓	✓
Unlimited Calling	✓	✓	✓	✓
Free International Calling <a href="#">View Countries&gt;</a>		23 Countries	33 Countries	33 Countries
Local Number	✓	✓	✓	✓
Toll-Free Number	Additional Charge	Additional Charge	Additional Charge	Additional Charge
Auto Attendant	✓	✓	✓	✓
Caller ID	✓	✓	✓	✓

	UNITE EXPRESS	UNITE ESSENTIALS	UNITE PRO	UNITE ENTERPRISE
User Call Forwarding		✓	✓	✓
AI Call Insights		Coming Soon Additional Charge	Coming Soon	Coming Soon
Basic Hunt Groups	✓	✓	✓	✓
Advanced Hunt Groups		Additional Charge	✓	✓
Call Transfer, Call Hold, 3-Way Calling, Music on Hold	✓	✓	✓	✓
Hot Desking	✓	✓	✓	✓
Paging	✓	✓	✓	✓
Call Park/Pickup	✓	✓	✓	✓
Intercom	✓	✓	✓	✓
SPAM Call Blocking/Tagging	✓	✓	✓	✓
Emergency Services Notification	✓	✓	✓	✓
Voicemail	✓	✓	✓	✓
Voicemail Transcription		✓	✓	✓
Call Recording	✓	✓	✓	✓
Web Fax			✓	✓

#### ARCHIVING

30-Days Retention <a href="#">More Details</a>	✓	✓	✓	✓
1-Yr, 3-Yr, 7-Yr, 10-Yr Retention Plans	Additional Charge	Additional Charge	Additional Charge	Additional Charge

#### COLLABORATION AND PRODUCTIVITY

Presence Detection/2-Way Sync	✓	✓	✓	✓
1 on 1 and Group Chat		✓	✓	✓
AI Assistant		✓	✓	✓
User Texting		25	500	1000
Company Messaging		Additional Charge	Additional Charge	Additional Charge
File Backup, Sync and Share *Amounts may vary based on when and how the license was purchased.		5 GB/User	50 GB/User	200 GB/User

#### VIDEO CONFERENCING

HD Video Conferencing		25 Participants	100 Participants	200 Participants
HD Audio Conferencing		200 Participants	200 Participants	200 Participants
Dial in Numbers		International	International	International
UC Rooms		✓	✓	✓
Webinar		Additional Charge	Additional Charge	Additional Charge
Screen Sharing		✓	✓	✓
Compact Mode		✓	✓	✓

	UNITE EXPRESS	UNITE ESSENTIALS	UNITE PRO	UNITE ENTERPRISE
Unlimited Recordings		✓	✓	✓
Screen Annotation		✓	✓	✓
AI-Powered Meeting Recap		✓	✓	✓
Calendar Sync		✓	✓	✓
In Meeting Chat		✓	✓	✓
In Meeting Notes		✓	✓	✓
End to End Encryption			✓	✓
Meeting Security (Passwords, Lock, Attendees' Permission Controls)		✓	✓	✓

#### ENVISION ANALYTICS

QoS Dashboard	✓	✓	✓	✓
Call History	✓	✓	✓	✓
Service Adoption Dashboard			✓	✓

#### EXTEND INTEGRATIONS

Active Directory	✓	✓	✓	✓
Chrome (Click to Call)	✓	✓	✓	✓
G Suite, Outlook, Slack (MeetingIntegration), Oulook/Office 365 (Meetings Integration), Generic CRM Screen Pop		✓	✓	✓
Sugar CRM, Zoho CRM, Zendesk			✓	✓
Salesforce, ServiceNow, NetSuite, MS Dynamics			✓	✓

#### CALL CENTER FEATURES

Agent Log In and Log Out			✓	✓
Call Queuing, Configuration Wrap-Up Time, Configurable Agent Removal from the Queue, Greetings Management			✓	✓
Smart Greetings and Additional Call Recording Storage			✓	✓
Wallboards and Scheduled/ Graphical Reports			✓	✓
Supervisor Functions (Monitor, Whisper, Barge)			✓	✓

QUESTIONS? CONTACT US TODAY!

Professional  
Telecommunications Services.

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