



## K-12 Education Checklist

Enhance teacher, student, and parent experiences

### A FULLY INTEGRATED CLOUD COMMUNICATIONS PLATFORM IMPROVES TEACHER, STUDENT, AND PARENT EXPERIENCES BY SUPPORTING:

- Secure and compliant communications
- Reliable communications in the event of an internet or power outage
- Archivable, searchable, and trackable teacher, parent, and student communications
- Advanced features, such as our seamless integration with MS Teams

We have the expertise, experience and Unified Communications (UC) platform to modernize and transform your school or district, and help you deliver better experiences.



Streamline the procurement process of our cloud communications services with either the TIPS-USA or NY OGS Lot 3 purchasing cooperatives. For details, please contact your sales representative.

**ONE COMMUNICATIONS PLATFORM - ONE LOW MONTHLY RATE**

PHONE | VIDEO | CHAT | SMS | CONTACT CENTER | FILES | EMAIL | ARCHIVING

## OUR CLOUD COMMUNICATIONS PLATFORM DELIVERS SECURE, RELIABLE COMMUNICATIONS SOLUTIONS

	YOUR NEEDS	OUR SOLUTIONS
TEACHER, STUDENT, AND PARENT EXPERIENCE	<ul style="list-style-type: none"> <li><input type="checkbox"/> Easily communicate with all users – from students and parents to school boards and community members</li> <li><input type="checkbox"/> Build stronger parent and faculty relationships</li> <li><input type="checkbox"/> Raise parent and community engagement with proactive outreach</li> <li><input type="checkbox"/> Improve accessibility and new-family onboarding</li> </ul>	<ul style="list-style-type: none"> <li>✓ Our UC platform supports multiple, integrated channels including voice, SMS, file sharing, content archiving, video conferencing, and more</li> <li>✓ It's easy to send automated and repeated reminders for important events, such as back-to-school nights or parent-teacher conferences</li> <li>✓ Our mobile app allows educators and administration personnel to never miss important calls, and facilitates easy collaboration from anywhere at anytime</li> </ul>
STAFF PRODUCTIVITY	<ul style="list-style-type: none"> <li><input type="checkbox"/> Support teachers and staff as they move around the school or work remotely</li> <li><input type="checkbox"/> Enable parent and student interactions that are efficient and frustration-free</li> <li><input type="checkbox"/> Help teachers and staff focus on teaching, and less on admin and learning new technology</li> <li><input type="checkbox"/> Improve teacher and staff collaboration and productivity</li> <li><input type="checkbox"/> Simplified experience and communications redundancy for schools using Microsoft Teams for chat and video meetings</li> </ul>	<ul style="list-style-type: none"> <li>✓ As a tightly integrated platform, our UC ensures consistent and reliable communications across devices regardless of where your employees are</li> <li>✓ Chat and SMS automatically synchronize across mobile and desktop apps</li> <li>✓ Voice, chat, and email queues combine into a single omni-channel experience</li> <li>✓ Our AI-powered platform simplifies and enhances collaboration, content creation, data insights and more</li> <li>✓ Our integrated MS Teams solution gives users a one-app experience for phone, SMS and advanced calling right within Teams. And, if Teams goes down, the UC mobile app can be used for calls and SMS to ensure communication channels remain accessible</li> </ul>
FLEXIBILITY AND SECURITY	<ul style="list-style-type: none"> <li><input type="checkbox"/> Ability to flex and scale to meet changing school or district infrastructure updates and school layout redesigns</li> <li><input type="checkbox"/> Protection of teacher information and privacy, such as using their work number vs. their personal cell number for school-related communications</li> <li><input type="checkbox"/> Ability to leverage important insights and trends securely captured from your communications data</li> <li><input type="checkbox"/> A secure and compliant communication solution designed to protect your school's sensitive information</li> </ul>	<ul style="list-style-type: none"> <li>✓ Cloud-based communications are easy to manage from a central account, adding new phone numbers as needed</li> <li>✓ Our mobile app allows teachers and staff to field parent calls remotely without revealing personal phone numbers</li> <li>✓ Our unique intelligent archiving solution allows communications data to be archived and easily searched and retrieved for insights, disputes, to identify trends, and more.</li> <li>✓ Your data is private and protected in our secure cloud, and archived records are easily accessible and searchable</li> </ul>

Contact us today to find out how a fully integrated cloud communications platform can improve teacher, student, and parent experiences